

Service Animal Policy

I hereby agree to the following regulations and conditions while staying at the **Grandover Resort & Spa ("Hotel")** with my service animal:

- Pets are not allowed on the property. Only service animals are allowed.
- Service animals may never be left unattended in a guest room.
- A maximum of one service animal is allowed per guest room.
- Service animals must be registered at the front desk upon check-in and identified by a BLUE pet tag on the animal's leash which shall always be visible.
- Service animals must be kept on a leash inside and outside Grandover property.
- Room cleaning must be scheduled in advance for a time when the service animal is not in the room, or the owner is present.
- Owners are responsible for waste clean-up of their service animal inside the hotel and throughout the property grounds.
- Service animals shall not make unreasonable noise or any other disturbance while on hotel property.
- Owners are responsible for any damage caused by their service animals whether such damage is discovered during or after the guest's stay. Owners authorize the hotel to charge their credit card on file for such charges.

When exiting the hotel with your service animal, please use the elevator located on the other end of the Hallway on your floor and press level 1.

The following is information about my service animal:

Name: _____ **Breed:** _____ **Size/Weight:** _____

INDEMNIFICATION

I agree that I shall assume complete responsibility for any personal injury or property damage caused by my service animal suffered by any guest, employee, or invitees of the Hotel. If such personal injuries or property damage should arise, I agree to indemnify, defend, and hold harmless the Grandover Resort and Spa and the approved veterinarian together with its past or present officers, directors, employees, agents, attorneys, insurers, affiliated companies, successors and assigns, for any claims which may arise.

GENERAL RELEASE

I and my successors, and assigns, release and discharge the Hotel, together with its past or present officers, directors, employees, agents, attorneys, insurers, affiliated companies, successors, and assigns, from all actions, suits, debts, bills, contracts, controversies, agreements, promises, trespasses, damages, judgments, claims and demands whatsoever, in law or equity, known or unknown, which I or my successors or assigns ever had, now have or hereafter can, shall or may have, and including, but not limited to, any claims relating in any way to my stay at the Hotel relating to the presence of my service animal on or about the hotel premises against or relating to the Hotel.

AGREED TO AND ACCEPTED THIS _____ **DAY OF** _____

By: AS RELEASOR

Cell Phone Number